



## ALCO Returns & Exchanges Form with Instructions

If you happen to receive a damaged or defective product, or a product that does not comply with the specifications as per your original order, kindly contact our customer service center at 040- 65984573 or 040-66105077 by email [alcoaluminiumladders@gmail.com](mailto:alcoaluminiumladders@gmail.com).

**Note:** ALCO concedes' only damaged/defective product/service within 48 hours of delivery to you. If you are unable to do so within 48 hours, ALCO shall not be held liable or responsible for the failure to replace the order.

The returned/exchange products will be subject to verification and checks by ALCO in order to determine the legitimacy of the complaint/return request. If the claim is not legitimate, you will be required to bear the shipping costs for the product. Also, if the complaint is frivolous or baseless, ALCO reserves the right to take legal actions against you, and you will be solely liable for all costs incurred by ALCO in this regard.

Please help us improve our service by telling us why you are not satisfied with your purchase.

Once received at our returns facility, your return will be credited in the original mode of payment used at the time of purchase. Please allow one to two billing cycles for your refund to appear.

Complete the Returns & Exchange Form below and include with your return shipment.

Name	
Address	
Phone 1:	Cell No(1) :
Phone 2:	Cell No(2) :
Email	
Date of Return	
Order Number	

Check your option:  Return  Exchange

SNo.	Product Details	Quantity	Price	Reason for Return or Exchange
1				
2				
3				
Total				

Please write any remarks or comments below: